

---

# **GLOBAL STAKEHOLDER ENGAGEMENT POLICY**

---



## TABLE OF CONTENTS

|                                                     |   |
|-----------------------------------------------------|---|
| INTRODUCTION                                        | 2 |
| 1. PURPOSE                                          | 2 |
| 2. SCOPE                                            | 2 |
| 3. MAIN PRINCIPLES                                  | 2 |
| 4. GLOBAL STAKEHOLDER APPROACH AND ENGAGEMENT MODEL | 2 |

## INTRODUCTION

We know the importance of a consistent, effective and transparent communication model to achieve global success in line with our organizational goals. Therefore, we have established a comprehensive Global Stakeholder Engagement Policy to communicate with all our stakeholders in an open, transparent and reliable manner. With this policy, we develop global methods and channels for stakeholder engagement, as well as localized stakeholder engagement approaches based on local stakeholder priorities and expectations in the countries where we operate.

## 1. PURPOSE

This Policy sets out our Company's basic principles and approaches regarding stakeholder relations in order to create sustainable value for our stakeholders and to encourage participation of our stakeholders in our Company's activities.

## 2. SCOPE

This Policy covers our Company's stakeholders in all countries where we operate and all activities related to stakeholder engagement.

## 3. MAIN PRINCIPLES

Our Company prioritizes the following values and principles within the scope of this Policy:

- Truthfulness and Honesty
- Respect and Trust
- Transparency
- Accountability
- Participation

## 4. GLOBAL STAKEHOLDER APPROACH AND ENGAGEMENT MODEL

- Our Company pays special attention to the participation of all stakeholders who may be affected by decisions at every level of decision-making and creates systems, internal

regulations, processes, monitoring, and reporting structures to ensure their effective participation.

- Our Company promotes the principles and approaches set forth in this Policy through training, guidance, and incentive tools and ensures the sharing of good practice examples that will emerge.
- Our Company integrates stakeholder communication into our business approach and considers it as part of our decision-making processes while carrying out our activities.
- Our Company identifies, analyzes, and prioritizes our stakeholders in order to ensure effective stakeholder engagement, taking into consideration the expectations and needs of various stakeholders, and determines an appropriate stakeholder engagement strategy accordingly. Within this scope, our Company periodically reviews the stakeholder maps prepared based on changing needs and circumstances.
- Our Company prioritizes meeting stakeholder expectations by creating sustainable value.
- Our Company firmly implements a risk management approach aimed at preventing harm to stakeholders resulting from our activities, and mitigating and compensating for any damages that may occur.
- Our Company builds a feedback mechanism based on a two-way communication approach, using appropriate channels such as surveys, site visits, and feedback, and strives to meet stakeholders' needs and expectations.
- Our Company develops global methods and channels for stakeholder engagement as well as localized stakeholder engagement approaches based on local stakeholder priorities and expectations in the countries where we operate.
- Our Company adopts an inclusive approach to the local communities interacted with and is sensitive to their important and critical needs and issues.
- Our Company collaborates with our stakeholders by coming together around common objectives.
- Our Company periodically monitors and continuously improves the effectiveness of all channels created for stakeholder engagement in establishing harmonious, close, strong and sustained relationships.

**Our Corporate Governance Policies are one of the cornerstones of our strategy and an integral part of our business culture.**

