
GLOBAL QUALITY POLICY



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INTRODUCTION

We know the importance of a consistent, effective and transparent communication model to achieve global success in line with our organizational goals. For this reason, we have established a comprehensive Global Quality Policy to communicate with all our stakeholders in an open, transparent and reliable manner. With this policy, we demonstrate our quality approach that meets the needs and expectations of our stakeholders and complies with national and international standards.

1. PURPOSE

This policy defines the fundamental responsibilities and principles to ensure that the products and services offered by our company fully comply with customer expectations, all national and international regulations, and other applicable requirements, and to ensure their continuous improvement.

2. SCOPE

This policy covers managers, employees, and suppliers in all countries where our Company operates.

3. BASIC PRINCIPLES AND COMMITMENTS

- Our company aims to become one of the world's leading energy solution partners by producing reliable, sustainable, and value-creating energy solutions. To this end, we provide a framework for establishing, implementing, and periodically reviewing measurable quality objectives aligned with the organization's strategic direction.
- Our Company establishes business models that ensure the formation and monitoring of a Quality Management System fully compliant with international standards within our corporate governance structure.
- Our Company fulfills the requirements of the ISO 9001 Quality Management System, secures the necessary resources, and adopts continuous improvement as a principle.

- Our Company evaluates its risks and opportunities and takes the necessary actions to best fulfill its quality objectives and commitments.
- Our Company takes customer expectations into account to increase customer satisfaction and commits to full compliance with all national and international regulations and other applicable requirements.
- Our Company adopts as a fundamental principle the establishment of long-term, effective, trust-based, and mutually beneficial collaborations with our suppliers and other stakeholders to achieve its quality objectives and improve our performance.
- Our Company trains its employees on the quality management system, quality objectives, and processes.
- Our Company encourages employees to be inclusive in achieving quality objectives within their areas of responsibility.
- Our Company aims to continuously improve quality performance in product and service delivery by using innovative technological solutions.
- Our Company regularly monitors and improves quality performance.
- Our Company communicates this policy to all employees and makes it accessible to relevant parties.

Our Corporate Governance Policies are one of the cornerstones of our strategy and an integral part of our business culture.

